

Report of Workshop on Government e-Marketplace (GeM)

Organized by

**Internal Quality Assurance Cell (IQAC)
Sri Guru Gobind Singh College of Commerce, University of Delhi**

Date: 24 March 2026

Time: 10:30 AM to 5:30 PM

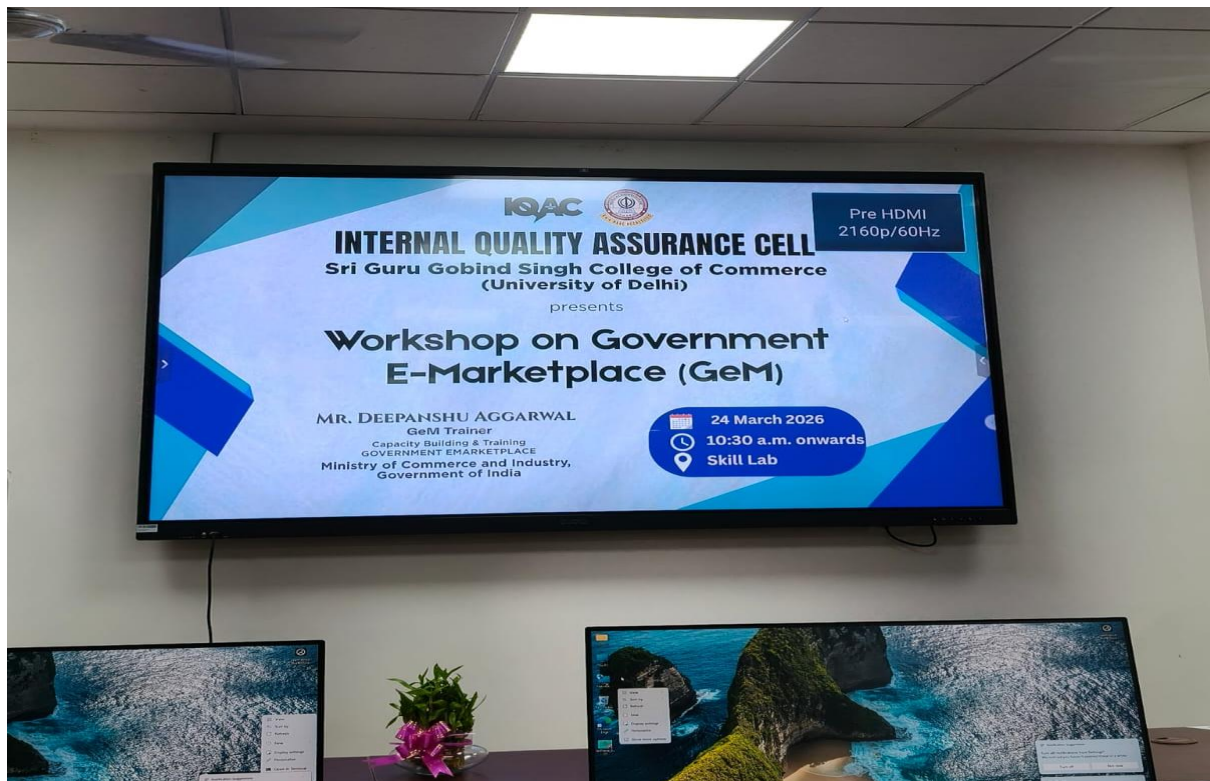
Venue: Skill Lab, B-Block, Second Floor

Resource Person: Mr. Deepanshu Aggarwal, GeM Trainer, Capacity Building & Training, Government e-Marketplace, Ministry of Commerce and Industry, Government of India

The **Internal Quality Assurance Cell (IQAC)**, **Sri Guru Gobind Singh College of Commerce, University of Delhi**, organized a one-day **Workshop on Government e-Marketplace (GeM)** on **24 March 2026** at the Skill Lab of the College. The session was taken by **Mr. Deepanshu Aggarwal, GeM Trainer, Capacity Building & Training, Government e-Marketplace, Ministry of Commerce and Industry, Government of India**.

The workshop was conducted to familiarize the teaching and non-teaching staff with the functioning of the **Government e-Marketplace** and to enhance their understanding of transparent, efficient and compliant government procurement practices.

The session provided participants with a great opportunity to gain practical knowledge about GeM Portal, learn GFR Rules, understand procurement procedures and become familiar with ethical and compliant procurement practices in the college.





Incident Management Policy

> Purpose of Incident Management module is to improve adherence to T&C of



> Incidents can be created against

Order

- Incident can be reported against Order ID.
- Incidents can be created by buyer/seller/GeM-Admin/system against buyer/seller.

Bid

- Incidents can be created against BID ID.
- Incident can be created against Seller or buyer by Buyer/admin or admin respectively.

Catalog

- These incidents are used to crowdsource marketplace sanitization.
- Incident can be created by clicking on report this product button on incident page.